Annual Report 1987

Funeral Services Review Board

Ministry of Health
Ontario

Ontario

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Funeral Services Review Board
Conseil de révision des services de pompes funèbres

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May, 1988

The Honourable Elinor Caplan
Minister of Health

Madam:

I have the honour to submit for your approval the Annual Report of the Funeral Services Review Board, for 1987.

Yours very truly,

James Lee
Chairman

6788-04X (82/07)

FUNERAL SERVICES REVIEW BOARD

MEMBERS - 1987

James Lee, Chairman	Toronto
Norma J. Lamont, Vice-Chairman	Ottawa
Maureen Grannan	Scarborough
Gladys A. Petherick	Campbellford
Neil Raven	Deep River
James W. Young	Glencoe

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The Review Board was established by the Funeral Services Act, 1976. It is an independent Review Board consisting of lay people who are not in the public service of the Province and who are not, and never have been members of a health discipline or licensed or registered under the Funeral Services Act or any other Act governing a health practice.

The Review Board was created to perform two separate and distinct functions under the Act:

1. **Complaints**: The Review Board reviews decisions of the Complaints Committee of the Board of Funeral Services when either the complainant or the member complained against is not satisfied with the decision.

2. **Registration**: The Review Board, if requested, hears or reviews proposed decisions of the Licensing Committee of the Board of Funeral Services in cases where the Committee refuses to grant registration to an applicant, or proposes to attach terms, conditions or limitations to an applicant or licensee.

The Review Board believes it has a duty to ensure that the public interest has been served and protected.

In 1987, the Review Board conducted its first licensing hearing and one complaint review. In the licensing hearing, the Review Board ordered the Registrar of the Board of Funeral Services to carry out her proposal to revoke the licence of the funeral home if the licensee did not complete its preparation room in accordance with section 13(4) of the Regulation, before June 23, 1987.

In the complaint review, the issue before the Board was whether or not the complainant had been overcharged for services rendered. The Board returned the matter to the Complaints Committee requiring it to issue a new decision.